



## Key Features



### Easy to Use Learning Platform

You can access your learning and key features directly from the home page, from any internet-enabled PC, smartphone, or tablet.



### Team Management

The Team Management function makes it easy for you to see your team's progress. You can assign learning to your team and easily keep track of their development.



### CPD Recorder

Record how long you're spending on your professional development so that you can evidence your 15 hours' CPD per year under IDD. You can easily download your CPD records to show what you've learned.



### Content Catalogue

Our extensive catalogue contains courses on a variety of key topics. The catalogue is frequently updated and expanded, so you can be sure you're getting the most up-to-date, relevant content.



### Custom Content

Want to include your own personalised content? Our custom content tool allows you to build and upload your own content that's personal to your business.



### Reports

Reporting on progress is simple, whatever your role in a firm. Access key information at the click of a button with our straightforward reporting functionality.



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## Course Catalogue

Our extensive course catalogue contains hundreds of modules on key regulatory topics, insurance products, and professional skills, including:

### IDD Pathway

- The Insurance Market
- Assessing Customer Needs
- Claims Handling
- Complaints Handling

### Insurance Technical

- Principles of Insurance
- Brokers' Duties
- Personal Lines
- Commercial lines

### Cyber Skills

- Data Protection
- Operational Resilience
- Cyber Crime Prevention
- Breach Management

### Key FCA Regulation

- Consumer Duty
- Vulnerable Customers
- Financial Crime
- Pricing Practices

### SM&CR

- Conduct Rules
- Fitness & Propriety
- Culture & Conduct
- Business Ethics

### Business Skills

- People & Wellbeing
- Diversity & Inclusion
- Customer Service
- Communication Skills

[Request your 14-day free trial](#)

Try every feature. No commitment, no credit card required.



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